



Advance Care Planning and Specialist Palliative Care Phone Advisory Service

Decision Assist: A program to help deliver palliative care and advance care planning in aged care. This includes a telephone advisory service on **1300 668 908**.

The **telephone service** is:

- For GPs **and** aged care staff around Australia, nurses, allied health professionals **and** personal care workers
- Available **seven days per week**
- For **palliative care advice** 24-hours a day - registered nurses specialising in palliative care are on the line to answer and triage inquiries. Specialist doctors are also available as required
- For **advance care planning advice** from 8am until 8pm.

What? This service provides expert advice for:

- Inquiries on the **palliative approach**, ranging from medication, symptom management, psychosocial support and bereavement advice to information about education
- **Advance care planning**- the ethics, local laws, how to discuss, specific cases, support, education and training, as well as referral to other services as required.

Why? People with palliative care needs beyond those provided by a general service deserve access to appropriate expert care. This advisory service does not require the patient to be registered with a specialist palliative care service.

The phone advisory service is available for the cost of a local call anywhere in Australia - mobile calls are charged at mobile rates.

For more information, phone **1300 668 908** or visit the website www.decisionassist.org.au