

Residential In-reach Program

Information for General Practitioners and RACF Staff



The aim of the Residential In-reach Program is to prevent avoidable presentations to the Emergency Department if timely and appropriate care can be provided in the Residential aged care facility (RACF).

Please note: The role of the Residential In-reach Program does not include provision of a locum type service when the regular GP is on planned leave.

The program provides a service to the following RACFs:

Percy Baxter Lodges	Balmoral Grove	Blakiston Lodge	Multicultural Aged Care Services
Wallace Lodge	Vonlea Manor	Alan David Lodge	Maryville Nursing Home
Estia Health Grovedale Formerly Geelong Aged Care	Mercy Place Rice Village	MECWA Formerly Vincentian Village	Brentwood Aged Care
Belmont Grange	Opal South Valley	Bupa Barrabool	Kalkee Nangatta/Murray

The Residential In-reach Program includes:

- **Residential In-reach Medical Team (GPs and Geriatric Medicine Registrar)** – for residents who are acutely unwell, at risk of presenting to ED and their regular GP is unavailable.
- **Consultant Geriatrician** – for any resident requiring a geriatric assessment when a referral is received from the regular GP

Residential In-reach Medical Team

If you have a patient in one of the RACFs listed above who becomes acutely unwell, potentially at risk of presenting to the Emergency Department and you are unable to visit within a short time frame, please advise staff to contact the Residential In reach Program. The rostered Residential In-reach Team will be available to provide phone advice or visit the resident within 2 hours. The program operates from 0800- 1800 Monday to Friday and 0800 – 1200 Saturday (not including public holidays)

Consultant Geriatrician

A consultant Geriatrician can provide geriatric assessment for any resident in the above listed RACFs when a referral is received from the regular GP. The Geriatrician will provide the consultation at the aged care facility within one week of receiving the referral and your patient is bulk billed. Please address referrals to **Dr Boon Ng, McKellar Centre, P.O. Box 281, Geelong Vic 3220 Fax (03) 4215 6386**

Please contact Kristin O'Brien on 4215 5569 for more information

