

Cancellation and Refund Information

Please notify cancellation of attendance for CPD events to info@westviphn.com.au

Cancellations

Western Victoria Primary Health Network (PHN) reserves the right to cancel events due to unforeseen circumstances or if the number of registrations is insufficient (any fees will be refunded).

Refunds

If you wish to cancel a paid registration for face to face events, written notice must be provided to Western Victoria PHN at info@westvicphn.com.au. Refunds will be provided as outlined below (based on the day of written notification) and will be processed:

Face to face:

- | | |
|---|---------------------------------|
| - Three (3) working days or more prior to the event | Full refund provided |
| - Two (2) working days prior to the event
fee | 50% refund of your registration |
| - One (1) working day prior to the event | No refund provided |

Online Courses:

No refunds will be provided for online course purchases made on the PHN Learning Hub.

Western Victoria PHN reserves the right to review individual applications for refunds on a discretionary basis.

Refunds will only be made onto credit cards or via direct deposit to a nominated bank account. No cash or cheque refunds.